

DNT Prepaid

Front End User Manual

Version 1.0

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Prepared By:

Dagang Net Technologies Sdn Bh
Tower 3, Avenue 5, The Horizon Bangsar South,
59200 Kuala Lumpur.
Tel :03 2730 0200 Fax: 03 2713 2121


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INTRODUCTION

The ePrepaid Integrated Payment Solution (DNT Prepaid) is an online payment system provided by Dagang Net (DNT), that is integrated to Dagang Net's various service and agency portals, allowing its registered customers to make all relevant payments on a single platform using the prepaid method.

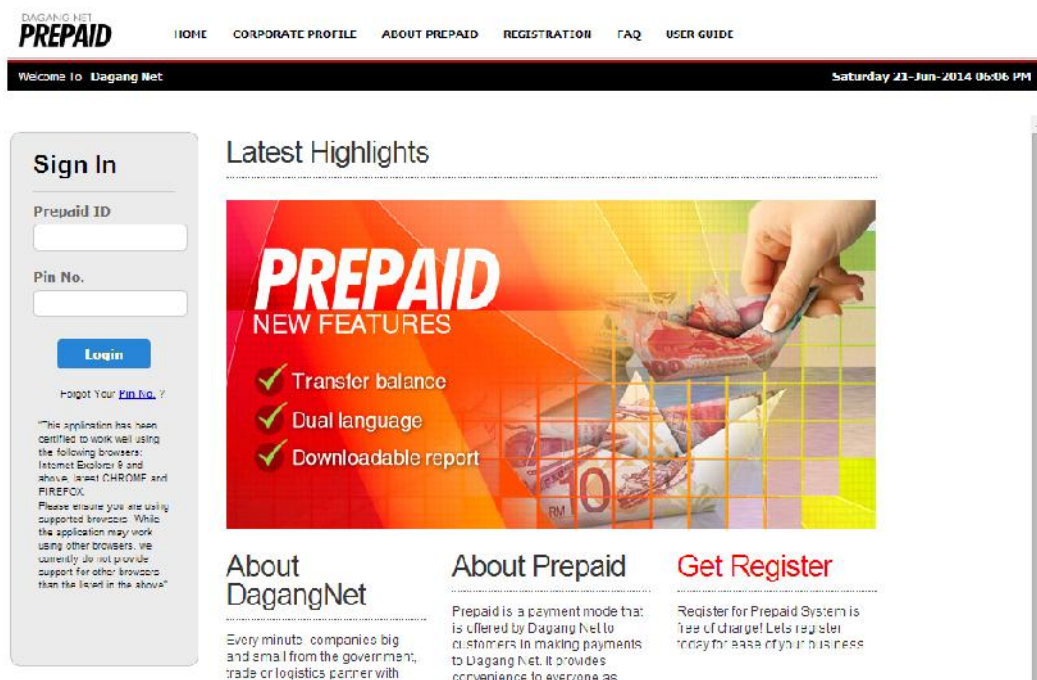
This document serves as a step-by-step user guide for the use of each functions / services available in the system. This document caters to the DNT Prepaid (front-end) user type, and focuses on the functionalities specific to front-end users, including top up, transfer balance, payment and transaction activities.



1.0 Prepaid User Login

Prepaid FE URL :

<https://prepaid.dagangnet.com.my>



The screenshot shows the Prepaid FE Login Page. At the top, there is a navigation menu with links: HOME, CORPORATE PROFILE, ABOUT PREPAID, REGISTRATION, FAQ, and USER GUIDE. Below the menu, a black bar displays "Welcome to Dagang Net" on the left and "Saturday 21-Jun-2014 06:06 PM" on the right. The main content area is divided into several sections:

- Sign In:** A form with fields for "Prepaid ID" and "Pin No.", a blue "Login" button, and a link for "Forgot Your Pin No.?". Below the form, a note states: "This application has been certified to work well using the following browsers: Internet Explorer 9 and above, latest CHROME and FIREFOX. Please ensure you are using supported browsers. While the application may work using other browsers, we currently do not provide support for other browsers than the listed in the above".
- Latest Highlights:** A banner with a hand holding a stack of Malaysian Ringgit (RM) banknotes. The text "PREPAID NEW FEATURES" is prominently displayed. Below the banner, three features are listed with green checkmarks:
 - Transfer balance
 - Dual language
 - Downloadable report
- About DagangNet:** A section with the heading "About DagangNet" and a brief description: "Every minute, companies big and small from the government, trade or logistics partner with".
- About Prepaid:** A section with the heading "About Prepaid" and a description: "Prepaid is a payment mode that is offered by Dagang Net to customers in making payments to Dagang Net. It provides convenience to everyone as".
- Get Register:** A section with the heading "Get Register" and a description: "Register for Prepaid System is free of charge! Lets register today for ease of your business".

Figure 1.0: FE Prepaid Login Page

1.1 Registration

- 1.1.1 New applicants without login access must be registered with system. Click on Registration link provided at the top of the page to proceed with registration (see Figure 2.0 below).
- 1.1.2 Applicant will be navigated to the Registration Form page.



Figure 2.0 : FE Prepaid registration link button

The image displays the 'Prepaid Registration' form. It is divided into two main sections: 'Registration Information' and 'Login Information'.
Registration Information:
 - Full Name: * (Field contains 'Siti Aini')
 - MyKad No. / Other ID: * (Field contains 'KADIM')
 - Email: * (Field contains 'p.arsastri@gmail.com')
 - Email (2): (Field contains 'sulan@gmail.com')
 - Tel. No.: * (Field contains '0977103622')
 - Fax No.: (Field contains '060003322')
 - Mobile No.: (Field contains '0129593204')
 - Mobile No. (2): (Field is empty)
 - Company ROC / RDB: (Field contains '12376-0')
 - Company Name / Individual Name: * (Field contains 'SAP-sch. bhd')
 - Operation Address: (Fields for No. 50, L. 04, and T. 04)
 - Postcode: (Field contains '20300')
 - City: (Field contains 'Kuantan')
 - State: (Dropdown menu shows 'PAHANG')
Login Information:
 - New Pin No.: * (Field contains '*****')
 - Confirm New Pin No.: * (Field contains '*****')
 - Security Question: * (Field contains 'Your Hobbies?')
 - Answer: * (Field contains 'Plan Sastri')
 At the bottom, there are three buttons: 'Submit', 'Reset', and 'Back'.

Figure 3.0 : FE Prepaid registration form

1.1.3. Enter Prepaid registration information and login information. All mandatory fields (with *) must be filled in (see Figure 3.0 above).

1.1.4 Click **Submit** button to submit registration.

1.1.5 Click **Reset** button to clear data entry on form.

1.1.6 Click **Back** button to go back to FE login (main) page.

1.1.7 Upon submission, system will prompt message that registration submission is successful (see Figure 4.0 below).



Figure 4.0 : FE Prepaid registration successful message

1.1.8 You will be requested to check your email to proceed with account activation.

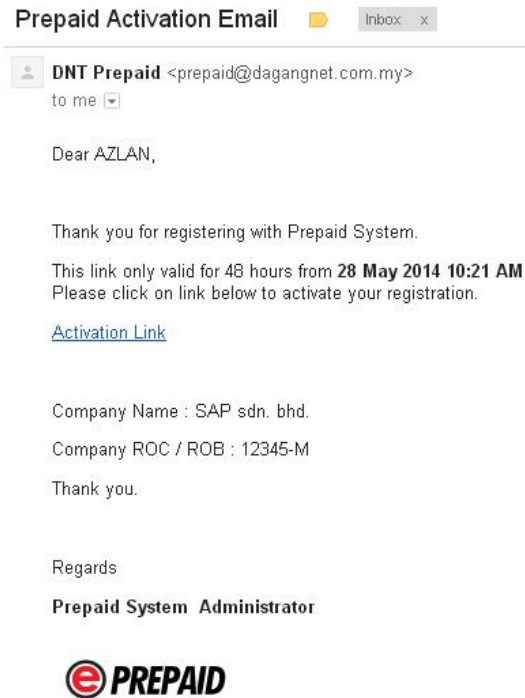


Figure 5.0 : FE Prepaid registration Activation Email

1.1.9 Click on the activation link provided in the email to activate your prepaid account (see Figure 5.0 above).



Figure 6.0 : FE Prepaid registration activation successful message

1.1.10 The user will be navigated to the registration activation successful page (see Figure 6.0 above). You will receive an email with your Prepaid account details (Prepaid ID and Pin No.) for you to login to system (see Figure 7.0 below).

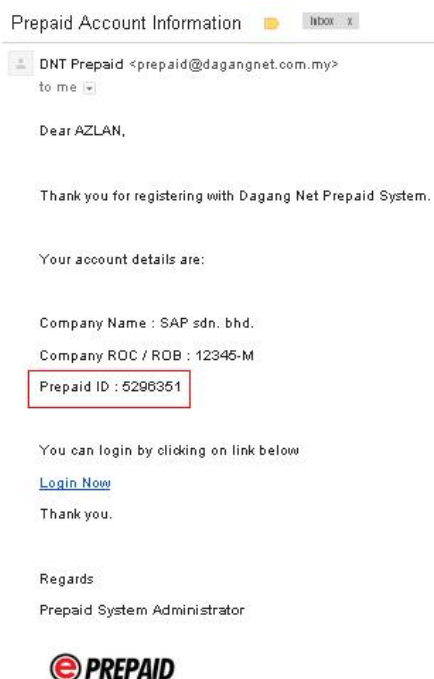
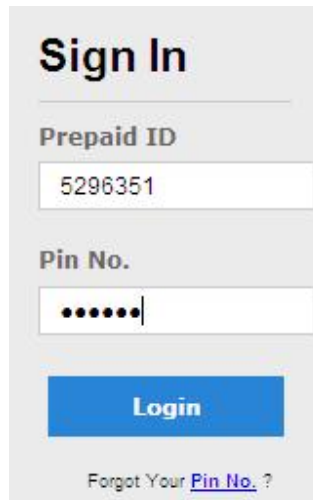


Figure 7.0 : FE Prepaid registration Activated Email

1.2 Login to Prepaid System

1.2.1 Navigate to the Prepaid user Login page and enter valid Prepaid ID and Pin No. to access the system (see Figure 8.0 below).



Sign In

Prepaid ID
5296351

Pin No.
●●●●●●

Login

Forgot Your [Pin No.](#) ?

Figure 8.0 : Prepaid User Login

1.2.2 Upon successful login, prepaid user will be navigated to the Profile Page.

1.3 Forgot Pin No. (Password)

1.3.1 Click [Forgot Your Pin No. ?](#) at FE Login Page (see Figure 9.0 below).

Figure 9.0 : Pin No / Password Recovery Page

1.3.2 The user will be navigated to the Password Recovery Page. Enter Prepaid ID at Password and click 'Check' (see Figure 10.0 below).

Figure 10.0 : Enter Prepaid ID No

1.3.3 Enter answer to security question as saved during registration (see Figure 11.0 below).

Figure 11.0 : Security Question

1.3.4 Click 'Submit'. If security answer validation is successful, you will receive an email with instructions for Pin No. recovery (see Figure 12.0 below).

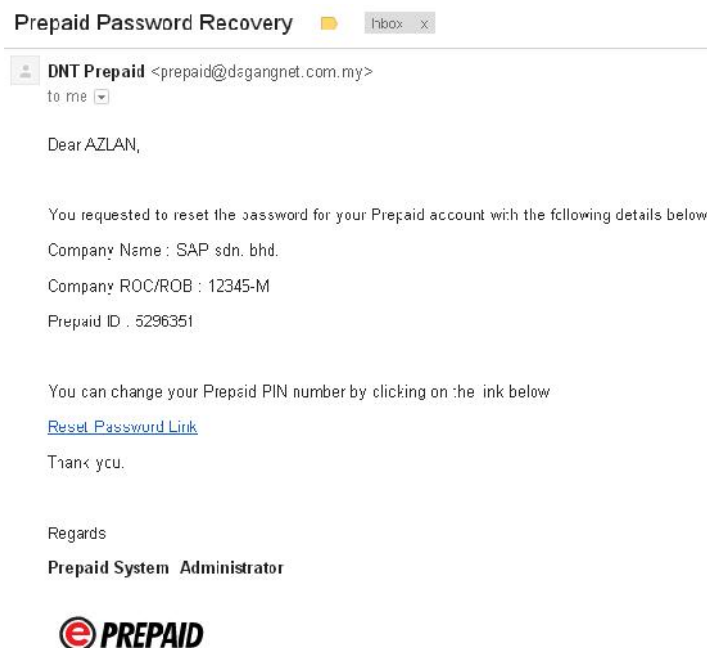


Figure 12.0 : Pin No. (Password) Recovery Email

1.3.5 Click on 'Reset Password Link' link provided in the email and you will be navigated to the Change Password page (see Figure 13.0 below).



Figure 13.0 : Prepaid Account Change Pin No (Password)

1.3.6 Enter current existing password in 'Current Pin No.' textbox provided (mandatory).

1.3.7 Enter new password in 'New Pin No.' textbox provided (mandatory).

1.3.8 Re-enter new password in 'Confirm New Pin No.' textbox provided (mandatory).

1.3.9 Click **Save** to proceed to change Pin No..

1.3.10 You will receive an email that Pin No. was successfully changed (see Figure 14.0 below).

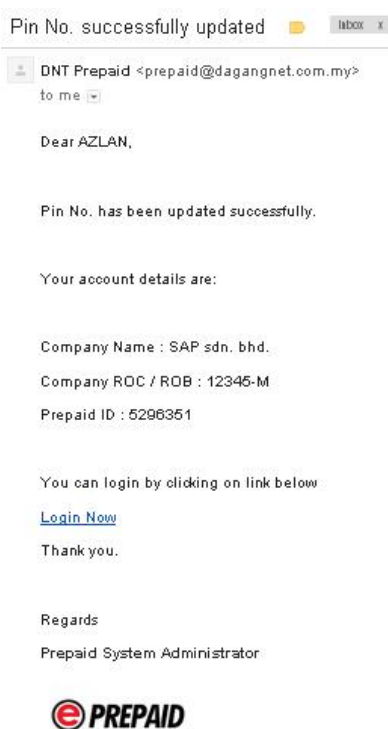


Figure 14.0 : Prepaid User Pin No. successfully updated Email

1.3.11 Click **Reset** to clear data entry on form.

2.0 User Profile

This page displays the prepaid and login information as entered during registration.

The screenshot shows the 'My Profile Information' page. At the top, there is a navigation bar with the PREPAID logo and links for PROFILE, PROVIDER SERVICES, TOP UP, TRANSFER BALANCE, TRANSACTION HISTORY, and REPORTING. There are also links for LOGOUT, ENGLISH, and BAHASA. The user's name 'AZLAN' and the last login time 'Wednesday 28-May-2014 10:21 AM' are displayed.

The main content area is titled 'My Profile information' and contains a form with the following fields:

- Prepaid ID: 5205351
- Full Name: AZLAN
- MyKad No. / Other ID: R-HIM
- Email: dia163870@gmail.com
- Email (2): slrang@gmail.com
- Tel. No.: 0677103822
- Fax No.: 0677103822
- Mobile No.: 0129552204
- Mobile No. (2):
- Company KUC / KDU: 12345678
- Company Name / Individual Name: Spt Edn. bhd
- Operation Address: No. 51
- Tlg Air Putih 21
- Tmn Air Putih Bar.
- Postcode: 25300
- City: Kuantan
- State: PAHANG

At the bottom of the form, there is a 'Change Login Information' checkbox, an 'Update' button, and a 'Reset' button.

Figure 15.0 : My Profile Information

2.1 View & Update Prepaid User Profile Information

2.1.1 Enter / edit prepaid user information and click **Update** to save changes.

2.1.2 Click **Reset** button to reset and clear data entry form.

2.2 Change Pin No. (Password)

Change Login Information

Current Pin No. * :

New Pin No. * :

Confirm New Pin No. * :

Security Question * :

Answer * :

Figure 16.0 : My Profile Information – Change Login Information

2.2.1 Check on 'Change Login Information' checkbox (see Figure 16.0 above).

2.2.2 Enter current existing password in 'Current Pin No.' textbox provided (mandatory).

2.2.2 Enter new password in 'New Pin No.' textbox provided (mandatory).

2.2.3 Re-enter new password in 'Confirm New Pin No.' textbox provided (mandatory).

2.2.4 Update Security Question and Answer (if required).

2.2.5 Click **Update** to proceed to change Pin No.

2.2.6 You will receive an email that Pin No. was successfully changed.

2.2.7 Click **Reset** to clear data entry on form.

3.0 Provider Services

3.1 Service Provider List

This page displays list of service providers that are available for prepaid services. Prepaid User must register a service provider before they can use the prepaid services provided by system (see Figure 17.0 below).

The screenshot shows the 'Provider Services' section of the DNT Prepaid Front End User Manual. The page header includes the 'ePREPAID' logo and navigation links: PROFILE, PROVIDER SERVICES, TOP UP, TRANSFER BALANCE, TRANSACTION HISTORY, and REPORTING. There are also links for LOGOUT, ENGLISH, and BAHASA. A user welcome message reads 'Welcome : AZLAN' and the last login time is 'Wednesday 28-May-2014 10:21 AM'. The main content area is titled 'Provider Services' and contains a 'Provider Services List' table. The table has four columns: No., Code, Service Provider Name, and Status. It lists two providers: 1. DNT, Dagang Net Technologies Sdn Bhd (177974-T), Unregistered; and 2. IHM, IHM Nett Systems (M) Sdn. Bhd., Unregistered. Below the table, it shows 'TOTAL RECORDS : 2' and a 'GO TO PAGE' dropdown menu set to 1. The footer includes the 'ePREPAID' logo and copyright information: © 2013 DAGANG NET TECHNOLOGIES SDN BHD.

| No. | Code | Service Provider Name | Status |
|-----|------|--|--------------|
| 1 | DNT | Dagang Net Technologies Sdn Bhd (177974-T) | Unregistered |
| 2 | IHM | IHM Nett Systems (M) Sdn. Bhd. | Unregistered |

Figure 17.0 : Service Provider List

3.1.1 Click on provider service to view service provider information.

3.1.2 System will display Service Provider Information section.

3.2 Service Provider Information

Provider Services List

| No. | Code | Service Provider Name | Status |
|-----|------|--|--------------|
| 1 | DNT | Dagang Net Technologies Sdn Bhd (177974-T) | Unregistered |
| 2 | TRM | TRM Nett Systems (M) Sdn Bhd | Unregistered |

TOTAL RECORDS : 2

GO TO PAGE 1

Services Provider information

| | |
|--|--|
| Code DNT | Service Provider Name Dagang Net Technologies Sdn Bhd (177974-T) |
| Status Unregistered | Services have been used - |
| Account No. <input type="text"/> | List of Account No. added <input type="text"/> |

Figure 18.0 : Provider Services – Service Provider Information

3.2.1 At service provider information page, enter account no. to be registered with the service provider (see Figure 18.0 above).

3.2.2 Click **Register** to register service provider with Prepaid User account.

3.2.4 Upon registration, the status of the registered service provider will be updated as 'Registered'.

Provider Services List

| No. | Code | Service Provider Name | Status |
|-----|------|--|--------------|
| 1 | DNT | Dagang Net Technologies Sdn Bhd (177974-T) | Registered |
| 2 | TRM | TRM Nett Systems (M) Sdn Bhd | Unregistered |

TOTAL RECORDS : 2

GO TO PAGE 1

Figure 19.0 : Provider Services – Service Provider successfully registered with Prepaid User

3.2.5 Click **Reset** to clear data entry in form.

4.0 Prepaid Top Up

After registering a service provider, Prepaid User can proceed to user Top Up and other prepaid services associated with this registered service providers only (see Figure 20.0 below).

The screenshot shows the 'Prepaid Topup' page. At the top, there is a navigation bar with links: PROFILE, PROVIDER SERVICES, TOP UP, TRANSFER BALANCE, TRANSACTION HISTORY, and REPORTING. On the right, there are links for LOGOUT, FB919H, and BAHASA. Below the navigation bar, a welcome message says 'Welcome : AZIAN' and the last login time is 'Wednesday 28-May-2014 10:21 AM'. The main heading is 'Prepaid Topup'. Underneath, there is a section titled 'Add New Top Up'. The form includes a 'Provider *' dropdown menu currently set to '- Please Select -', and a 'Payment Method' section with three radio button options: 'ePayment', 'Credit Card Online', and 'Manual Payment'. A red error message 'Please Select Provider Name' is displayed below the provider dropdown. At the bottom of the page, there is a footer with the Prepaid logo and the text '© 2014 DAGANG NET TECHNOLOGIES SDN BHD'.

Figure 20.0 : Prepaid Add New Top up

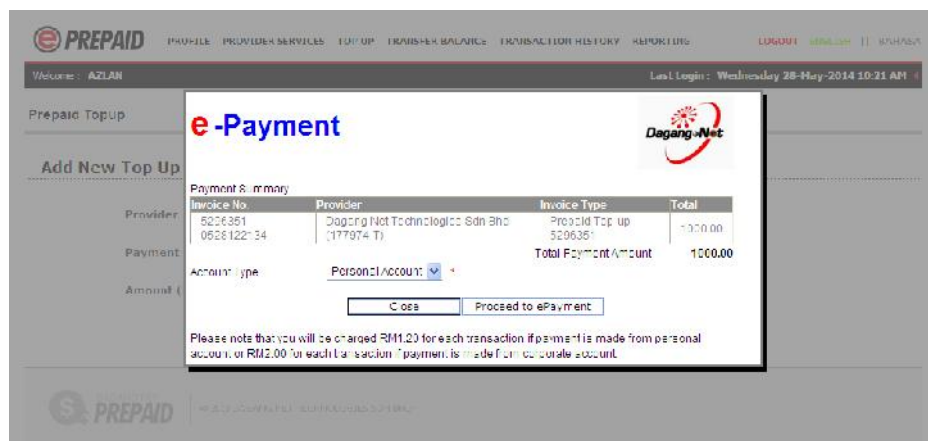
The methods of payment depend on the payment modes accepted by the Service Provider. This document will describe 3 types of payment method, which are ePayment, Credit Card Online, and Manual Payment.

This screenshot shows a close-up of the 'Add New Top up Payment Methods' form. The 'Provider *' dropdown is now set to 'Dagang Net Technologies Sdn Bhd (177974-T)'. The 'Payment Method' section has 'ePayment' selected with a green radio button, while 'Credit Card Online' and 'Manual Payment' are unselected. The 'Amount (RM) *' dropdown is set to '1,000.00'. Below the form fields is a blue 'Proceed' button.

Figure 21.0 : Prepaid Add New Top up Payment Methods

4.1 Add New Top Up – ePayment

4.1.1 At Add New Top up screen, select Service Provider, select ePayment as payment method and select Amount (see Figure 21.0 above).



| Invoice No. | Provider | Invoice Type | Total |
|-----------------------|---|---------------------------|---------|
| 5206361 0528122134 | Dagang Net Technology Sdn Bhd (177974 T) | Prepaid Top up 5206361 | 1000.00 |
| Total Payment Amount | | | 1000.00 |

Account type: PERSONAL ACCOUNT

Buttons: Cancel, Proceed to ePayment

Please note that you will be charged RM1.00 for each transaction if payment is made from personal account or RM2.00 for each transaction if payment is made from corporate account.

Figure 22.0 : Prepaid Top up – ePayment

4.1.2 Click **Proceed** and system will display the ePayment popup screen. (see Figure 22.0 above).

4.1.3 Click 'Proceed to ePayment' and follow the guided instructions on screen, to complete the ePayment process.

4.2 Add New Top Up – Credit Card Online

4.2.1 At Add New Top up screen, select Service Provider, select Credit Card Online as payment method, select Credit Card Type, and select Amount (see Figure 23.0 below).

Add New Top Up

Provider * :

Payment Method : ePayment L Credit Card Online Manual Payment

Credit Card Type : Master Card Visa

Amount (RM) * :

Proceed


Figure 23.0 : Prepaid Top up – Credit Card Online

4.2.2 Click **Proceed** and system will display the Credit Card popup screen (see Figure 24.0 below).

Prepaid Topup

Add New Top Up

Credit Card Online



Payment Summary

| Invoice No. | Provider | Invoice Type | Total |
|----------------------|--|------------------------|---------|
| 5296351-0528123127 | Dagang Net Technologies Sdn Bhd (177974 T) | Prepaid Top-Up 5296351 | 1000.00 |
| Total Payment Amount | | | 1000.00 |

Proceed

Figure 24.0 : Prepaid Top up – Credit Card Online

4.2.3 Click 'Proceed to Payment' and follow the guided instructions on screen, to complete the online credit card payment process.

4.3 Add New Top Up – Manual Payment

4.3.1 At Add New Top up screen, select Service Provider, and select Manual Payment as payment method (see Figure 25.0 below).

Add New Top Up

Provider * : Degang Net Technologies Sdn Bhd (177974-T)

Payment Method : ePayment Credit Card Online Manual Payment

Add New Top Up

Figure 25.0 : Prepaid Top up – Manual Payment

4.3.2 Click 'Add New Top Up' and system will display the Manual Payment screen (see Figure 26.0 below).

Date : 28-May-2014

Amount (RM) * : 1,000.00

Payment Mode * : Fund Transfer

Fund Transfer Reference No. * : Fund Transfer

Bank From * : - Please Select -

Bank To * : - Please Select -

Attachment * : Browse...
Attachments with following file extensions are supported (.PDF;.JPG)

Remark :

Save Payment **Reset Payment** **Cancel**

Figure 26.0 : Prepaid Top up – Manual Payment

4.3.3 Select amount and payment mode (3 types - Fund Transfer, Cheque or Direct Bank In).

4.3.4 Enter fund transfer reference no. and select bank transaction from and bank transaction to.

4.3.5 Click 'Browse' and attach any relevant document.

4.3.6 Enter remarks and click on **Save Payment** to proceed with manual payment. You will receive 2 emails from Prepaid system (see Figure 27.0 below).

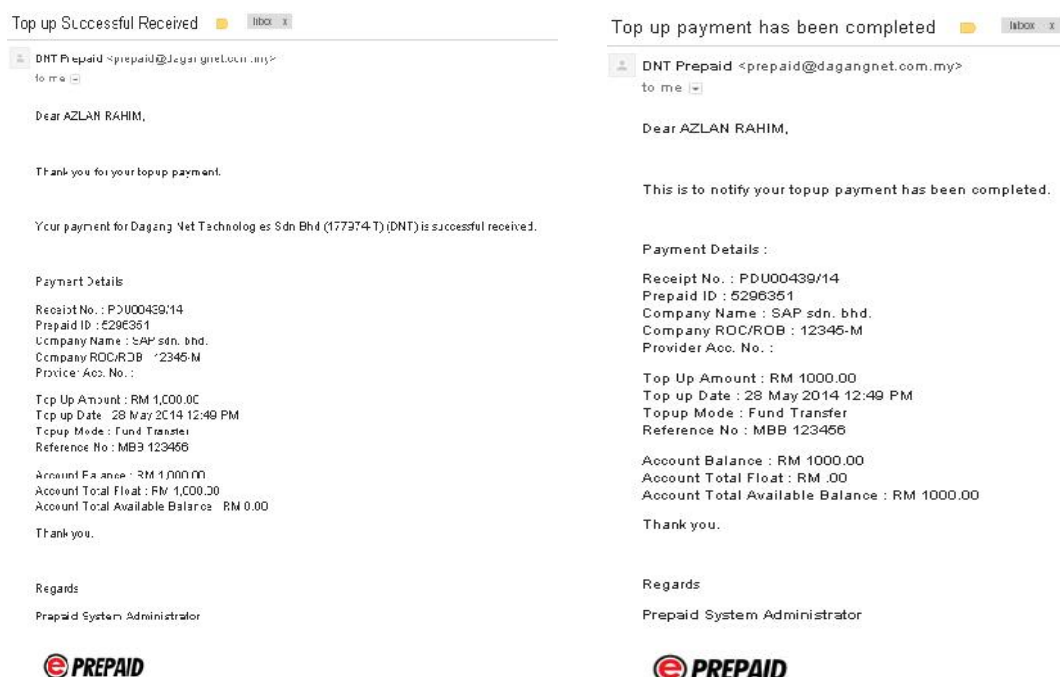


Figure 27.0 : Prepaid Top up – Manual Payment Email Notifications

4.3.7 Click **Reset Payment** to clear payment data entry on form.

4.3.8 Click **Cancel** to cancel payment transaction.

5.0 Transfer Balance

At Menu Bar, go to Balance Transfer Screen to transfer amount from one prepaid account to another, both using the same service provider (see Figure 28.0 below).

Figure 28.0 : Transfer Balance

5.0.1 At Menu Bar, select Service Provider and Prepaid User's Account Information is displayed on screen (see Figure 29.0 below).

Figure 29.0 : Transfer Balance – Search Account To

5.0.2 Under 'Search Account To', enter search criteria in textbox provided and click **Search** to retrieve *account to* information (see Figure 29.0 above).

User can search by Prepaid ID, Account No., IC No., Applicant Name, Company ROC / ROB, Company / Individual Name

5.0.3 Searched result for *account to* is displayed on screen (see Figure 30.0 below).

| Search Account To | | Account To Details | |
|--|--|---|-----------------------------------|
| Prepaid ID | : <input type="text" value="4479131"/> | Prepaid ID | : 4479131 |
| Account No. | : <input type="text"/> | Account No. | : |
| IC No. | : <input type="text"/> | Applicant Name | : TEY KIM SIM |
| Company ROC / ROB | : <input type="text"/> | IC No. | : 161208015005 |
| Applicant Name | : <input type="text"/> | Company ROC / ROB | : JM0274919-X |
| Company Name / Individual Name | : <input type="text"/> | Company Name / Individual Name | : CHEN JING ENTERPRISE |
| | | Amount (RM) * | : <input type="text" value="10"/> |
| <input type="button" value="Search"/> <input type="button" value="Reset"/> | | <input type="button" value="Transfer"/> | |

Figure 30.0 : Transfer Balance – Search Result of Account To for Balance Transfer

5.0.4 Click **Reset** to clear search data entry on form.

5.0.5 Enter amount to transfer balance between the 2 prepaid accounts displayed on screen.

5.0.6 Click **Transfer** to proceed with balance transfer.

5.0.7 System will prompt message requesting confirmation for balance transfer (see Figure 31.0 below).

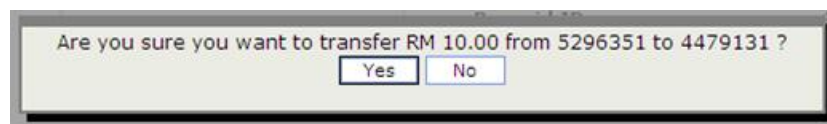


Figure 31.0 : Confirmation for Balance Transfer

5.0.8 Click 'Yes' to confirm balance transfer action. Click 'No' to cancel decision/action.

5.0.9 If confirmed, system will prompt message confirming that balance transfer transaction from one prepaid account to another has succeeded.

5.0.10 Both prepaid account holders will receive an email from system notifying that transfer prepaid balance was successful (see Figure 32.0 and Figure 33.0 below).

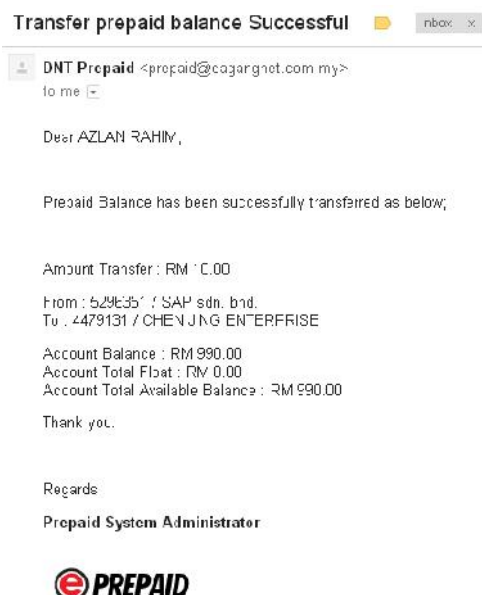


Figure 32.0 : Transfer Balance – Successfully Transfer Email (Account From)

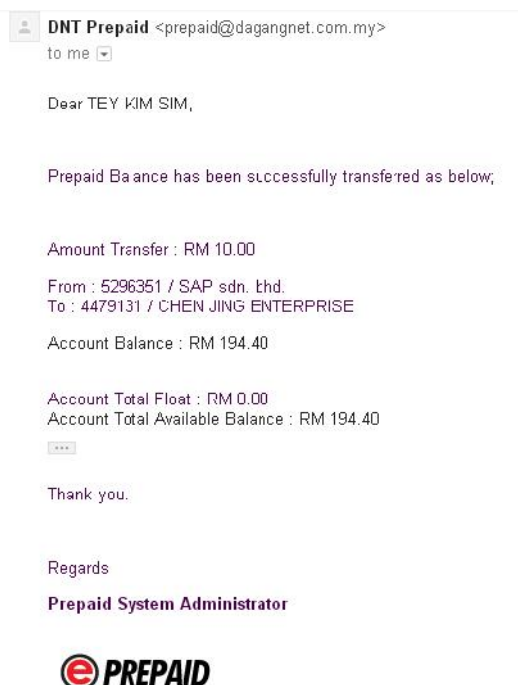


Figure 33.0 : Transfer Balance – Successfully Transfer Email (Account To)

5.0.11 Rules for balance transfer are defined below :-

- a. Amount (RM) entered for Balance Transfer must be less OR same with available balance (*account from*) (see Figure 34.0 below).



Figure 34.0 : Balance Transfer error message

6.0 Transaction History

Transaction History Screen to view all transactions (see Figure 35.0 below).

The screenshot displays the 'Transaction History' interface. At the top, there is a navigation bar with 'PREPAID' logo and menu items like 'PROFILE', 'PROVIDER SERVICES', 'TOP UP', 'TRANSFER BALANCE', 'TRANSACTION HISTORY', and 'REPORTING'. Below the navigation bar, there is a search form with the following fields: 'Provider Name' (set to 'Dagang Net Technologies Sdn Bhd (177374-T)'), 'Transaction From', 'To', 'Reference No.', 'Receipt No.', and 'Transaction Type' (set to '- Please Select -'). There are 'Search' and 'Reset' buttons below the form. Below the search form, there is a table titled 'Transaction History' with the following data:

| No. | Payment Date | Receipt No. | Payment Mode | Topup Ref. No. | Top Up Amount (RM) | Payment Ref. No. | Payment Amount (RM) | Description | Attachment |
|-----|-------------------------|-------------|---------------|----------------|--------------------|------------------|---------------------|----------------------|------------|
| 1 | 23-May-2014 07:40:43 | | | | 0.00 | | 10.00 | Transfer To: 4471131 | |
| 2 | 23-May-2014 12:46:11 | HU0002611 | Fund Transfer | MBP 123456 | 1,000.00 | - | 0.00 | - | View |

Below the table, there is a summary section showing 'TOTAL RECORDS: 2' and 'GO TO PAGE: 1'. At the bottom right, there is a summary of the account balance:

| | | |
|-------------------|------|--------|
| Balance | : RM | 500.00 |
| Total Topup First | : RM | 0.00 |
| Available Balance | : RM | 500.00 |

Figure 35.0 : Transaction History

6.0.1 Enter search criteria and click **Search** button (see Figure 35.0 above).

User can search by Provider Name, Transaction Date, Reference No., Receipt No., and Transaction Type

6.0.2 Search result will be displayed on screen.

6.0.3 Click **Reset** to clear search data entry on form

7.0 Reporting

This page provides search functions to generate statistics and reports based on specific information as based on search criteria queried (see Figure 36.0 below).

Prepaid Transaction List

- Payment Transaction Report
- Top Up Transaction Report
- Statement of Account

The screenshot shows the 'Reporting' interface. The navigation bar includes 'PROFILE', 'PROVIDER SERVICES', 'TOP UP', 'TRANSFER BALANCE', 'TRANSACTION HISTORY', and 'REPORTING'. The user is logged in as 'A71 AM RAHM' on 'Wednesday 28-May-2014 10:21 AM'. The 'Reporting' section contains a form with the following fields:

| REPORT TYPE | PARAMETER |
|---|---------------------------------------|
| <input checked="" type="radio"/> PREPAID TRANSACTION LIST | Prepaid ID : 0296051 |
| <input type="radio"/> PAYMENT TRANSACTION REPORT | Transaction From * : [] To* : [] |
| <input type="radio"/> TOP UP TRANSACTION REPORT | Provider Name * : -- Please Select -- |
| <input type="radio"/> STATEMENT OF ACCOUNT | Transaction Type : - All - |

Buttons: View PDF, Reset

Footer: DAGANG NET PREPAID © 2013 DAGANG NET TECHNOLOGIES SDN BHD

Figure 36.0 : Reporting

7.1 Search & Generate Report

7.1.1 Enter search criteria at textbox provided and click **Search** (see Figure 37.0 below).

Admin can search by Report Type, Prepaid ID, Transaction Date, Provider Name, Transaction Type

7.1.2 Search result will display the searched transaction information on screen.

7.1.3 Click **View PDF** to generate search result as report in PDF format (see Figure 37.0 below).

7.1.4 Click **Reset** to clear search data entry on form.

The screenshot shows the 'Reporting' section of the application. On the left, there are four radio button options for report types: 'PREPAID TRANSACTION LIST' (selected), 'PAYMENT TRANSACTION REPORT', 'TOP UP TRANSACTION REPORT', and 'STATEMENT OF ACCOUNT'. On the right, under 'PARAMETER', the following fields are filled: 'Prepaid ID' is 5296351; 'Transaction From' is 01-May-2014 and 'To' is 29-May-2014; 'Provider Name' is 'Dagang Net Technologies Sdn Bhd (177974)'; and 'Transaction Type' is set to '- All -' with a dropdown menu open showing options: '- All -', 'Top up', 'Payment', 'Refund/Transfer', 'Transfer/Closing', and 'Void'. A blue 'View PDF' button is located below the form.

Figure 37.0 : Reporting – Searching Report by parameter

The PDF report header includes the company name 'Dagang Net Technologies Sdn Bhd (177974-T)', address 'Tower 3, Avenue 5, The Pavilion, Bangsar South, No. 8, Jalan Kerinchi, 50008 Kuala Lumpur, KUALA LUMPUR', and contact information: 'Tel No. : 03 2730 0200 Fax No. : 03 2713 2121 Email : info@dagangnet.com'. The report title is 'Prepaid Transaction List'. Summary statistics are: 'User ID : 5296351', 'Total Balance : RM 980.00', 'Total Float : RM 0.00', 'Total Available Balance : RM 980.00', and 'Date From : 01/05/2014 to 29/05/2014'. The main table has columns: No, Date / Time, Payment Ref.No, Receipt, Type, Status, Amount In (RM), Amount Out (RM), Topup Mode, Type Of Service, Account No., Topup Outlet, Updated By, and Remarks. Two transactions are listed: one successful top-up of 1,000.00 RM on 01/05/2014 at 14:20, and another successful top-up of 1,000.00 RM on 01/05/2014 at 12:40. A total row shows 1,000.00 RM in and 100.00 RM out.

Figure 38.0 : Reporting – Example Report view in PDF

7.1.5 Click **View PDF** button to view report.

7.1.6 Click **Reset** to clear data entry on form.

8.0 Payment Initiation

The screenshot shows the FAMA 3P website interface. At the top, there is a navigation bar with links: HOME, ABOUT ESJIL 3P, GETTING STARTED, SYSTEM REQUIREMENTS, FAQ, DOWNLOADS, and ANNOUNCEMENTS. The main banner features the text "Daftarlah untuk eSijil 3P & nikmati proses 3P yang lebih mudah! Sign-up for eSijil 3P now & enjoy easier 3P processes!". Below the banner is a table of fees and charges:

| Yuran / Fees | Caj / Charges |
|---|---------------|
| Yuran Pendaftaran / Registration Fee | RM200 |
| Yuran Akses Tahunan / Annual Access Fee | RM120 |
| Yuran Transaksi / Transaction Fee | RM3 |

To the right of the table is a "DAFTAR SEKARANG! REGISTER NOW!" button. Below the table, there is a "LOGIN" section with fields for Username and Password, a "SUBMIT" button, and a "Forgot ID/Password?" link. An "Announcements" section contains a date "27 DISEMBER 2013" and a notice in Malay regarding the implementation of the COC system starting from January 1, 2014.

Figure 39.0 : Payment Initiation – FAMA 3P

8.1 Payments can be initiated from FAMA 3P

Maintenance - Provider Services

| Services List | | | | | |
|---------------|--------------|--------------------------------------|--|----------------------|------------|
| No. | Service Code | Minimum balance to make payment (RM) | WebService URL | Last Updated | Updated By |
| 1 | ESP | 0.00 | http://203.121.33.175/e3p/WebService3pService.aspx | 27-May-2014 11:49 PM | JM A/A |

TOTAL RECORDS : 1

GO TO PAGE 1

Figure 40.0 : Payment Initiation – Registered Service Provider

Figure 41.0 : FAMA 3P Login

Figure 42.0 : Payment Initiation in FAMA 3P – Step 1

8.4 Go to Menu *Permohonan* then select *Bayaran*.

Selamat Datang : TEST USER Notice: No Payment Required Until Further Notice.

Log Keluar SLLI GRADLER : ILSI COMPANY 2 SDN BHD

Pemohonan ▶ Permohonan Baru ▶ Syarikat ▶ Pengguna ▶ Ejen ▶ PencilImport/Pengckcport ▶ Pambunkus ▶ Komoditi ▶ Ejen Permohonan

Pematuhan 3P - Bayaran (Payment)

| | | | |
|---------------------------------|------------------------|----------|---------------------|
| Nama Syarikat (Company Name) | TEST COMPANY 2 SDN BHD | ROC(ROC) | 954133-M (E954133M) |
|---------------------------------|------------------------|----------|---------------------|

| No. | No. Invois | Tarikh Invois | Jumlah | Jenis Invois | No. Permohonan | Status |
|--------------------------|--------------------|---------------|--------|--------------------|----------------|---------------------|
| <input type="checkbox"/> | 1 CIV140527A000033 | 27-05-2014 | 3.20 | 3P Application fee | | |
| <input type="checkbox"/> | 2 CIV140527A000034 | 27-05-2014 | 3.20 | 3P Application fee | | |
| <input type="checkbox"/> | 3 CIV140527A000031 | 27-05-2014 | 3.20 | 3P Application fee | | |
| <input type="checkbox"/> | 4 CIV140527A000032 | 27-05-2014 | 3.20 | 3P Application fee | | |
| <input type="checkbox"/> | 5 CIV140527A000030 | 27-05-2014 | 3.20 | 3P Application fee | | |
| <input type="checkbox"/> | 6 CIV140527A000028 | 27-05-2014 | 3.20 | 3P Application fee | | |
| <input type="checkbox"/> | 7 CIV140527A000025 | 27-05-2014 | 3.20 | 3P Application fee | | PRE14300253-H3P9999 |
| <input type="checkbox"/> | 8 CIV140527A000026 | 27-05-2014 | 3.20 | 3P Application fee | | |

Figure 43.0 : Payment Initiation in FAMA 3P – Step 2

8.5 Select the invoices to be paid

| No. | No. Invois | Tarikh Invois | Jumlah | Jenis Invois | No. Permohonan | Status |
|-------------------------------------|--------------------|---------------|--------|--------------------|----------------|---------------------|
| <input checked="" type="checkbox"/> | 1 CIV140527A000033 | 27-05-2014 | 3.20 | 3P Application fee | | |
| <input type="checkbox"/> | 2 CIV140527A000034 | 27-05-2014 | 3.20 | 3P Application fee | | |
| <input type="checkbox"/> | 3 CIV140527A000031 | 27-05-2014 | 3.20 | 3P Application fee | | |
| <input type="checkbox"/> | 4 CIV140527A000032 | 27-05-2014 | 3.20 | 3P Application fee | | |
| <input type="checkbox"/> | 5 CIV140527A000030 | 27-05-2014 | 3.20 | 3P Application fee | | |
| <input type="checkbox"/> | 6 CIV140527A000028 | 27-05-2014 | 3.20 | 3P Application fee | | |
| <input type="checkbox"/> | 7 CIV140527A000025 | 27-05-2014 | 3.20 | 3P Application fee | | PRE14300253-H3P9999 |
| <input type="checkbox"/> | 8 CIV140527A000026 | 27-05-2014 | 3.20 | 3P Application fee | | |

[View All](#)

| | |
|--|---------|
| Jumlah Bayaran (Total Payment) | RM 3.20 |
| Jumlah Amount Dibayar (Total Payment Amount) | RM 3.20 |
| No Resit/Receipt (No.) | |
| Tarikh Resit/Receipt (Date) | |
| Mod bayaran (Payment Mode) | |
| No. Cek/Wang Pos (Cheque/Money Order No.) | |
| Catatan (Remarks) | |

[or register prepaid account, please click here => Register](#)

Figure 44.0 : Payment Using Service – Payment Flow in FAMA 3P – Step 3

8.7 Click on **Prepaid Payment** button to initiate the payment.

The screenshot shows a 'Prepaid' payment window with the following details:

- Reference Number: PRE14000255-H3P99999
- Payment Summary Table:

| Invoice No. | Invoice Type | Total |
|-----------------|--------------------|-------|
| CV140527A000033 | 3P Application fee | 3.20 |
- Total Payment Amount: RM 3.20
- Payment Method: Prepaid

Buttons at the bottom of the window include 'Cancel Payment' and 'Proceed to Payment'. Below the window, there are additional buttons: 'Prepaid Payment', 'Search Receipt', 'Reset', and 'Refresh'. A link 'Register' is also visible at the bottom.

Figure 45.0 : Payment Using Service – Payment Flow in FAMA 3P – Step 4

8.8 Click **Cancel Payment** button to cancel payment.

8.9 Click **Proceed to Payment** button to continue and proceed with the payment.

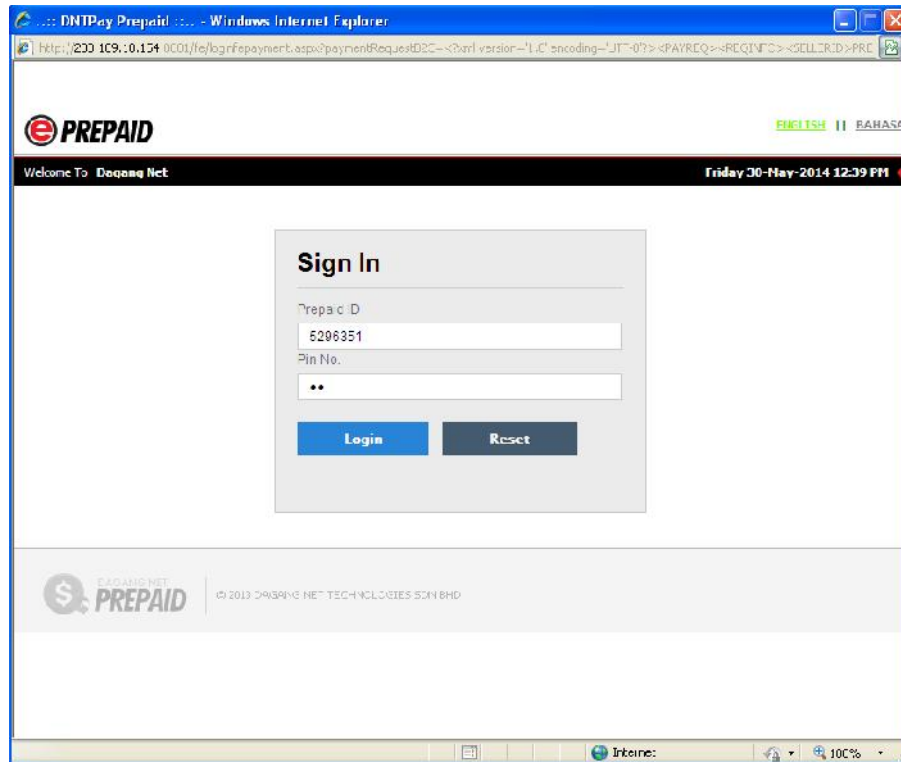


Figure 46.0 : PrePaid Login – Step 5

8.10 Click **Login** button.

8.11 Click **Reset** button to reset login form.

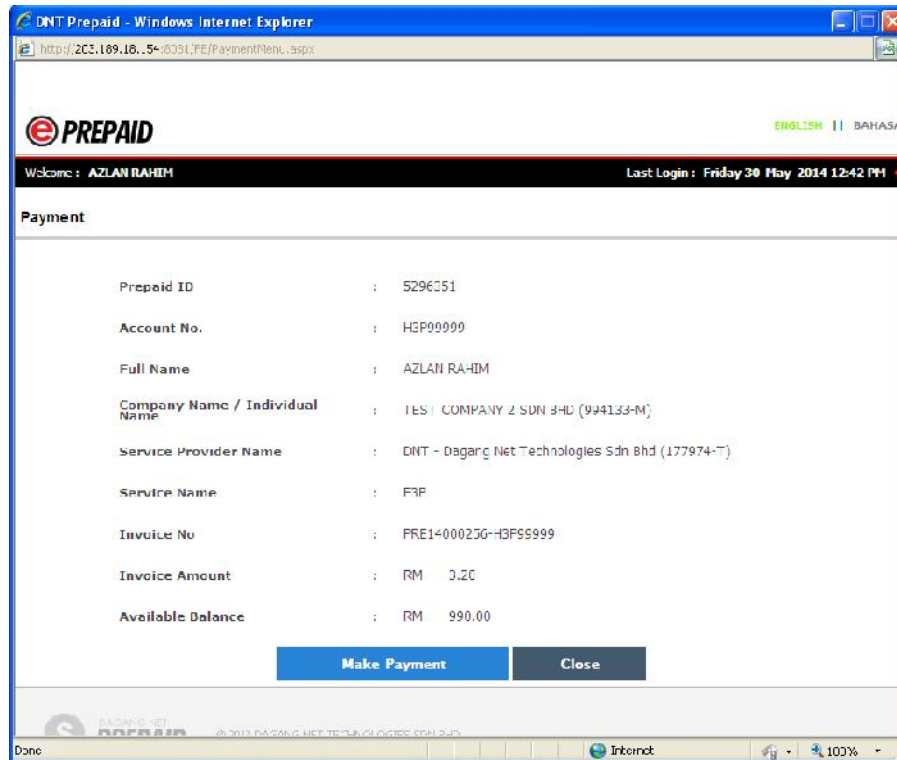


Figure 47.0 : Payment Using Service – Payment Flow in FAMA 3P – Step 6

8.12 Payment details displayed.

8.13 Click **Make Payment**

8.14 Click **Close** to cancel payment process.

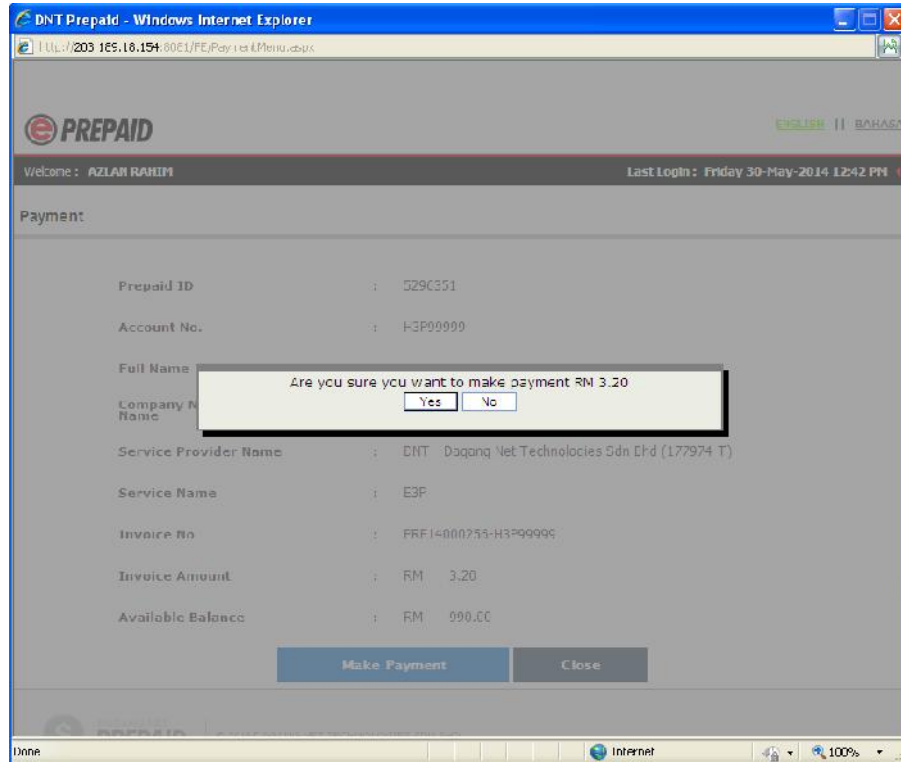


Figure 48.0 : Payment Using Service – Payment Flow in FAMA 3P – Step 7

8.15 Confirmation Message, Click Yes to proceed.

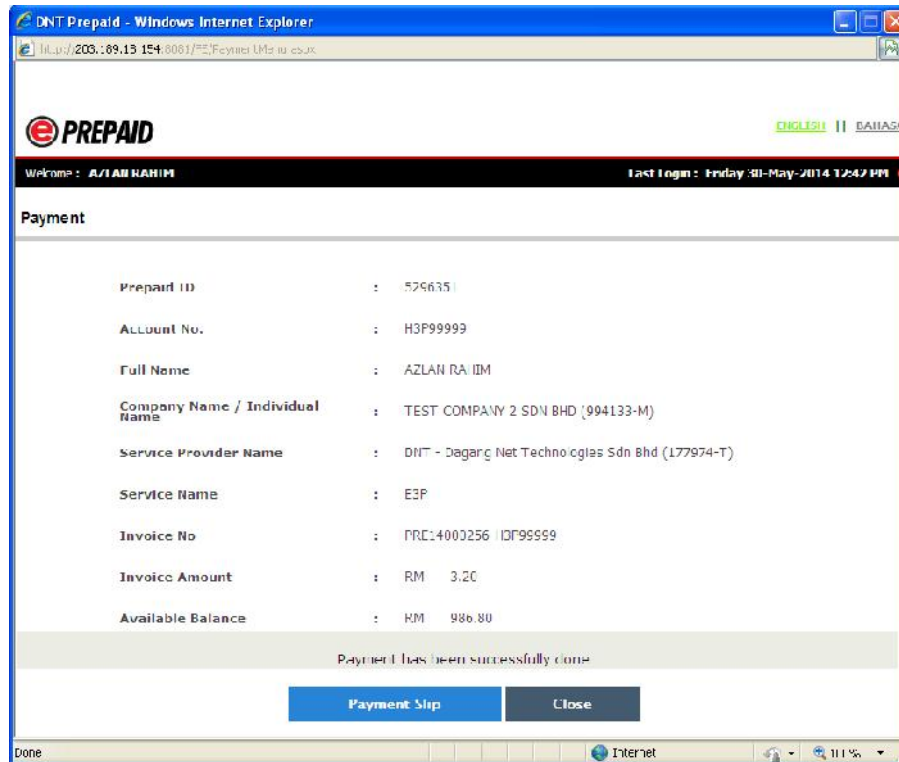


Figure 49.0 : Payment Using Service – Payment Flow in FAMA 3P – Step 8

8.16 Payment successfully updated.

8.17 Click **Payment Slip** button to view transaction slip.

8.18 Click **Close** button to end transaction.



Figure 50.0 : Payment Slip.

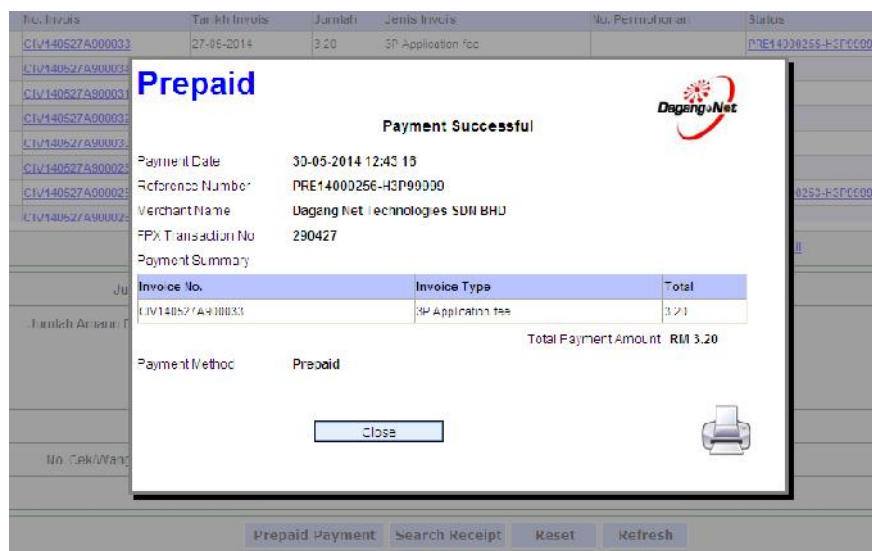



Figure 51.0 : Payment Confirmation – Step 9

8.19 Click  icon to print payment receipt.

8.20 Click **Close** button to end payment process.

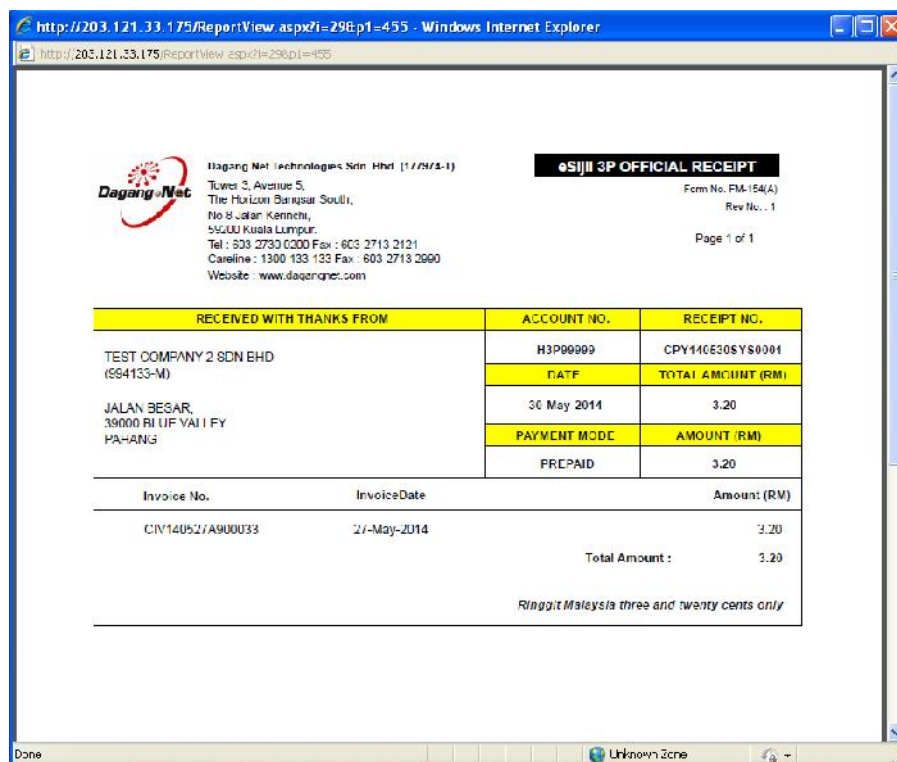


Figure 52.0 : FAMA 3P Receipt